CA-AX FAQ

Q: What are T3 and T4 audio alarm sounds?

A: T3 stands for Temporal-Three audio alarm sound. It consists of 3 short beeps in sequence followed by a short pause before the repetition of the next series of beeps. T4 stands for Temporal-Four Audio alarm sounds. It consists of 4 short beeps in sequence followed by a pause of about 5 seconds before the next beep. T3 is usually for smoke alarms and T4 is for carbon monoxide alarms.

Q: Can the CA-AX replace my existing alarms?

A: Absolutely not. The CA-AX detects the activation of your existing alarms and sends a signal to trigger the CA-360 to alert you.

Q: Where should I place the CA-AX?

A: Mount the CA-AX next to an existing alarm with the screws provided for alarm sound detection.

Q: Can I hard-wired the CA-AX to my alarm?

A: Yes, but only if your alarm comes with connecting terminals for direct connection. Check the user manual of your alarm for details and wiring instructions.

Q: How many CA-AX can I install to work with my CA-360 ?

A: You can install up to ten CA-AX for your CA-360.

Q: If I have more than one CA-AX, how do I know which one is activated?

A: There is an easy way to assign a number to each of your CA-AX; the activated CA-AX number will be displayed on the CA-360. Please see your manual for more details.

Q: The CA-AX seems to be working and lights up when pressed, but why is my CA-360 not responding?

A: Most likely, your CA-AX is not connected with your CA-360 yet. Make sure that your CA-360 is paired with your CA-AX. Refer to your CA-360 for the pairing instructions. Another possibility is that your CA-AX is out of range, over 200 ft away from your CA-360. You can fix this problem by simply bringing them closer together.

Q: How long will the batteries last and how do I know it is time to replace them?

A: Batteries should last up to 10 months under normal circumstances. You can use the Test button to check your battery power. Please see the user manual for more details.